

Service Waiver & Grooming Consent

This document records your informed consent for grooming and your acknowledgement of common grooming risks. It should be read together with the Groomed & Gorgeous Mobile Spa Service Terms & Conditions.

Important: Nothing in this document excludes or limits rights that cannot lawfully be excluded, including guarantees under the Australian Consumer Law.

Owner / carer and pet details

Owner / carer name	
Mobile number	
Dog name	
Breed / cross	
Age	
Service booked	
Emergency contact	
Emergency contact phone	
Date	

Health and behaviour disclosure

Please disclose anything that could affect safe grooming, even if it has not caused a problem at previous appointments.

- ☐ I have told Groomed & Gorgeous about any known medical conditions, recent surgery, medications, allergies, skin problems, pain, mobility issues, seizures, heart or breathing problems, pregnancy, recent illness or other relevant health concerns.
- ☐ I have disclosed any history of biting, snapping, aggression, severe fear, escape behaviour or intolerance of grooming, dryers, nail trimming, clippers, handling of feet/face or restraint.
- ☐ I understand that senior dogs, puppies and dogs with medical or anxiety issues may need a shorter, modified or incomplete groom if continuing would not be in the dog's best interests.

Health / behaviour notes:

Consent and acknowledgement

- ☐ I authorise Groomed & Gorgeous to perform the booked grooming services and to use reasonable, humane grooming restraints and handling techniques where needed for safety.
- ☐ I understand that grooming involves normal risks including minor nicks, clipper or skin irritation, nail quicking, stress, and the possibility that a pre-existing condition may become apparent during grooming.
- ☐ If my dog is heavily matted, I authorise Groomed & Gorgeous to choose a welfare-focused grooming approach, including a shorter clip, where brushing or de-matting would cause unreasonable pain or risk. I understand that mat removal may reveal pre-existing skin problems and may increase temporary skin sensitivity.
- ☐ If fleas, ticks or a suspected contagious condition are found, I authorise Groomed & Gorgeous to stop the groom or take reasonable hygiene measures to protect other clients. I understand reasonable additional charges may apply if disclosed.
- ☐ I authorise Groomed & Gorgeous to stop or modify the groom if my dog becomes excessively distressed, aggressive, unsafe to handle or medically unwell. I understand charges may still apply for work and time already provided.
- ☐ If urgent veterinary care is reasonably required and I cannot be contacted, I authorise Groomed & Gorgeous to arrange reasonable emergency veterinary attention. I accept responsibility for veterinary costs, except to the extent they arise from Groomed & Gorgeous's negligence or breach of law.
- ☐ I understand that Groomed & Gorgeous will take reasonable care but cannot guarantee that every grooming style or reference photo can be reproduced because coat type, coat condition, anatomy and behaviour differ between dogs.
- ☐ I have read and agree to the current Service Terms & Conditions, including the pricing, cancellation and mobile-access provisions.

Photo permission

Grooming photographs may always be taken for internal grooming records. Please choose one option for public marketing use:

- ☐ YES - my dog's grooming photos may be used on Groomed & Gorgeous social media, website or promotional material, provided my personal contact details are not shown.
- ☐ NO - do not use my dog's photos for public marketing.

Consumer rights: This waiver does not exclude or limit rights or remedies that cannot lawfully be excluded, including rights under the Australian Consumer Law. Groomed & Gorgeous remains responsible to the extent required by law for its own negligence or breach.

Owner / authorised carer declaration

I confirm that I am the dog's owner or am authorised by the owner to give this consent. The information I have provided is accurate to the best of my knowledge, and I have had the opportunity to ask questions before the service proceeds.

Signature / e-signature

Date

Printed name

Booking reference (optional)