

Dog Training Terms & Conditions & Client Waiver

For Private 1:1, In-Home and other Live Love Bark dog training services

Important: This document sets out the conditions for participating in Live Love Bark dog training services and records the client's acknowledgement of the ordinary risks associated with handling and training dogs. It is intended to work alongside the booking details and any service-specific instructions.

PART A - DOG TRAINING TERMS & CONDITIONS

1. Scope of services

Live Love Bark provides practical dog training, coaching, behaviour-support and canine welfare services. Training may occur at Live Love Bark, at the client's home, in public or community locations, or in another location agreed for the session. The content of each session is tailored to the dog, handler, presenting concerns, environment and welfare needs.

2. Client information and disclosure

The client must provide accurate and complete information about the dog before and during training. This includes any known or suspected history of aggression, biting, snapping, lunging, reactivity, escape behaviour, guarding, significant fear, handling sensitivity, medical conditions, pain, medication, council control orders or other matters that may affect safety or training. The client must promptly tell Live Love Bark if relevant circumstances change.

3. Safety and equipment

Dogs must arrive or be presented under appropriate control using safe, serviceable equipment suitable for the individual dog. Unless otherwise agreed, clients should bring a secure collar or harness, lead and appropriate rewards. Live Love Bark may recommend changes to equipment or management where reasonably necessary for safety, welfare or training. The client remains responsible for complying with applicable laws, council requirements and any control order affecting their dog.

4. Welfare-first practice

Training will be adapted to the dog's physical and emotional state. Live Love Bark may pause, modify, relocate or end an exercise or session where continuing would be unsafe, inappropriate or contrary to the dog's welfare. Where pain, illness or another medical issue may be contributing to behaviour, Live Love Bark may recommend veterinary assessment before particular training continues.

5. Behaviour and training outcomes

Dog behaviour is influenced by learning history, genetics, health, environment, handler behaviour and ongoing experiences. Live Love Bark does not guarantee a particular behavioural result or timeframe. Progress depends on factors including consistency, appropriate management and the client's implementation of agreed strategies between sessions.

6. Client participation

Training is a collaborative service. The client agrees to follow reasonable safety directions during the session and to advise Live Love Bark if they do not understand or are uncomfortable with an instruction. Where practical, the client is expected to participate in handling and practise the strategies taught so the skills can transfer into everyday life.

7. Other dogs, people and public environments

Training may involve exposure to ordinary community environments, people, dogs, vehicles, sounds, surfaces and other real-life stimuli where appropriate. Live Love Bark will use reasonable care in selecting and managing training environments; however, public environments cannot be completely controlled. Clients must follow instructions relating to distance, lead handling and interaction with third parties.

8. Children and additional participants

The client must tell Live Love Bark before bringing children or additional participants to a session. Children must remain under the supervision of their responsible adult. Live Love Bark may limit participation where this is reasonably necessary for safety, concentration or the dog's welfare.

9. Appointments, late arrival and session time

Clients should arrive ready to begin at the booked time. Late arrival may reduce the available training time so that subsequent appointments are not affected. A session may be rescheduled or ended where the dog, handler, environment or circumstances make safe and productive training impracticable.

10. Cancellations and rescheduling

Unless the booking states otherwise, at least 48 hours' notice is required to cancel or reschedule a dog training appointment. Where insufficient notice is provided, up to 100% of the booked service fee may be charged, subject to applicable law and any discretion exercised by Live Love Bark. Exceptional circumstances may be considered individually.

11. Fees and payment

Fees are those displayed or agreed at the time of booking. Additional services, extended time or materially different requirements will only be charged where disclosed or agreed. Payment is due in accordance with the booking terms. Any refund, cancellation fee or other charge remains subject to rights that cannot lawfully be excluded under the Australian Consumer Law.

12. Veterinary care and emergencies

Live Love Bark does not provide veterinary diagnosis or treatment. If a dog becomes ill or injured, or an urgent welfare concern arises during a session, reasonable steps may be taken to protect the dog and people present. Where the client is not available and urgent veterinary attention is reasonably considered necessary, the client authorises Live Love Bark to seek veterinary assistance and accepts responsibility for veterinary costs properly incurred on the dog's behalf, except to the extent the cost arises from a matter for which Live Love Bark is legally responsible.

13. Photos and video

Live Love Bark may wish to photograph or record training for educational, progress-recording or promotional purposes. Promotional use is not automatically authorised by these Terms. Where identifiable client or dog content is intended for marketing or public publication, Live Love Bark should obtain the client's permission or rely on a separate media consent.

14. Refusal or discontinuation of service

Live Love Bark may refuse, modify or discontinue a service where material information has not been disclosed, safety directions are not followed, the dog or a person is at unreasonable risk, the service is outside Live Love Bark's scope, or continuing would not be in the dog's welfare interests. Where appropriate, referral to a veterinarian or another suitably qualified professional may be recommended.

15. Australian Consumer Law

Nothing in these Terms excludes, restricts or modifies any consumer guarantee, right, remedy or liability that cannot lawfully be excluded, restricted or modified under the Competition and Consumer Act 2010 (Cth), including the Australian Consumer Law, or other applicable legislation.

PART B - DOG TRAINING CLIENT WAIVER & ACKNOWLEDGEMENT

Please read carefully. This acknowledgement does not remove rights or remedies that cannot legally be excluded. It records the client's understanding of the inherent and disclosed risks involved in dog handling and training.

Dog behaviour and inherent risk

I understand that dogs are animals capable of unpredictable behaviour and that training and handling may involve risks including pulling, jumping, scratching, knocking a person over, escape, conflict between dogs, bites or other injury. I understand that careful management reduces risk but cannot eliminate every risk.

Disclosure

I confirm that I have disclosed all information reasonably relevant to safe training, including known or suspected aggression, bite or snap history, reactivity, guarding, fear, escape behaviour, handling sensitivity, health concerns, pain, medication and applicable control orders. I agree to update Live Love Bark if this information changes.

Participation and directions

I agree to follow reasonable safety and handling directions given by Live Love Bark. I understand that I remain responsible for my own conduct and, while the dog is under my control, for appropriately controlling and supervising my dog.

Public and home environments

I understand that training may take place in my home or in public/community environments where Live Love Bark cannot control every person, animal, vehicle, sound, surface or unexpected event. I consent to appropriate real-world training exposures being used where they are considered suitable for my dog.

No guaranteed outcome

I understand that no trainer can guarantee a specific behavioural outcome. I acknowledge that my dog's progress may depend on ongoing management, practice, health, environment and consistency outside the booked session.

Authority to stop or modify training

I authorise Live Love Bark to stop, modify or relocate an exercise or session when reasonably considered necessary for safety or welfare. I understand that this may include recommending veterinary assessment or referral to another professional.

Emergency veterinary assistance

If I cannot be contacted and urgent veterinary assistance is reasonably required during a session, I authorise Live Love Bark to seek appropriate veterinary care for my dog. I accept responsibility for reasonable veterinary costs incurred on my dog's behalf, except to the extent Live Love Bark is legally responsible for those costs.

Acknowledgement of responsibility and legal rights

I voluntarily choose to participate in the training service with knowledge of the ordinary risks described above. I accept responsibility for risks arising from my failure to disclose relevant information, failure to follow reasonable safety directions, or my own handling of my dog. Nothing in this acknowledgement excludes or limits liability, consumer guarantees or other rights where Australian law does not permit that exclusion or limitation.

CLIENT DETAILS & ACCEPTANCE

Client name	
Dog's name	
Dog breed / type	
Phone / email	
Known bite, aggression or reactivity history disclosed?	Yes / No / N/A
Client signature	

Date	
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Client declaration: By signing or electronically accepting this document, I confirm that I have read and understood the Dog Training Terms & Conditions and Client Waiver, that the information I have provided is accurate to the best of my knowledge, and that I agree to these terms.

DOCUMENT NOTES

Suggested PetBoost use: Upload this master document to dog training services that share the same core conditions. Behaviour-specific or higher-risk services can use an additional service-specific acknowledgement if required.

Review note: This is a practical business template, not legal advice. Because waivers, cancellation terms and liability clauses can have legal consequences, have an Australian lawyer review the final wording before relying on it as your definitive legal document.