

# Coastal Canine Connection – Training Waiver & Indemnity Agreement

**Business:** Coastal Canine Connection

**Phone:** 0452 573 647

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## 1. Effective Date

This Training Waiver & Indemnity Agreement becomes effective on the date the Client signs, confirms a booking, or otherwise accepts these terms.

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## 2. Client & Dog Information

**Owner Name:** \_\_\_\_\_

**Dog Name(s):** \_\_\_\_\_

**Breed / Age:** \_\_\_\_\_

**Emergency Contact:** \_\_\_\_\_

**Phone:** \_\_\_\_\_

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## 3. Scope of Training Services

This Agreement applies to all Coastal Canine Connection (“CCC”) training services, including:

- 1–1 private sessions
  - Behaviour modification
  - On-site and off-site training
  - Training packages
  - Virtual/online training sessions
  - Pre-stay training sessions for stay & train programs
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## 4. Acknowledgement of Risk

I understand and acknowledge that:

- Training involves inherent risks, particularly with reactive, fearful, high-drive, or aggressive dogs.

- Risks may include dog-to-dog interactions, exposure to triggers, environmental hazards, injury during training, leash accidents, or stress behaviours.
  - Off-site and real-world training (parks, footpaths, public areas) may involve additional risks including unexpected environmental stimuli, uncontrolled dogs, off-lead dogs, public interference, or traffic.
  - CCC cannot guarantee changes in behaviour, training outcomes, or long-term performance of the dog.
  - I voluntarily accept all risks associated with training.
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## 5. Behavioural & Health Disclosure

I confirm that:

- I have fully and honestly disclosed all behavioural concerns including fear, reactivity, dog or human aggression, bite history, resource guarding, anxiety, environmental sensitivities, and previous incidents.
- My dog is physically healthy and capable of participating safely in training.
- CCC may refuse or discontinue a session if the trainer believes the dog is unsafe or unsuitable on the day.

I acknowledge that incomplete or inaccurate disclosure increases risk and may void refunds or continuation of training services.

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## 6. Owner Responsibilities During Training

I agree to:

- Follow CCC instructions during sessions and between sessions.
- Maintain control of the dog when handling is required.
- Use all training tools prescribed by CCC (e.g., slip leads, muzzles, long lines, prong collars, or any other recommended tool).
- Ensure my dog is safely transported to and from training sessions.
- Implement management strategies (gates, crates, muzzles, tethering, equipment) as directed.

Failure to follow safety instructions may result in termination of the session or program without refund.

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## 7. Liability & Indemnity

I agree that I am financially and legally responsible for any:

- Damage caused by my dog to property, equipment, vehicles, or facilities
- Injury caused to CCC staff, contractors, members of the public, or other animals
- Veterinary treatment required due to my dog's actions or health issues

I hereby **indemnify, release, and hold harmless** Coastal Canine Connection, its owners, staff, contractors, agents, representatives, and affiliates from all claims, demands, liabilities, damages, costs, or actions arising from:

- My dog's behaviour before, during, or after training
- Injury, illness, escape, or death of my dog
- Injury or damage caused by my dog to any person, animal, or property
- My participation, handling, or actions during training

except where prohibited under Australian Consumer Law or where loss results from CCC's wilful misconduct.

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## 8. Veterinary & Emergency Care Consent

In the event my dog becomes ill, injured, overheated, or distressed during training:

- CCC will attempt to contact me immediately.
- If unreachable, I authorise CCC to transport my dog to a veterinarian for necessary treatment.
- I accept full financial responsibility for all associated costs.

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## 10. Equipment Usage & Safety

I understand and agree that:

- CCC may recommend specific tools for safety and training effectiveness.
- My refusal to use required equipment may make training unsafe or impractical.
- CCC may terminate a session if the dog cannot be safely handled.

The use of any training tool will be explained clearly and used according to welfare-based, balanced training methods.

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## 11. Cancellation & Refund Policy

I acknowledge that all training cancellations are governed by CCC's Cancellation & Refund Policy, including:

- 48 hours' notice required for cancellations

- 50% cancellation fee for cancellations within 48 hours
  - No refund for same-day cancellations or no-shows
  - Package refunds provided on a pro-rated basis with 48+ hours' notice
  - No refunds for discontinued training due to safety concerns or non-compliance
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## 12. Media Release

Unless I opt out in writing, I give CCC permission to photograph or video my dog for educational, training, and marketing purposes without compensation.

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## 13. Acknowledgement & Signature

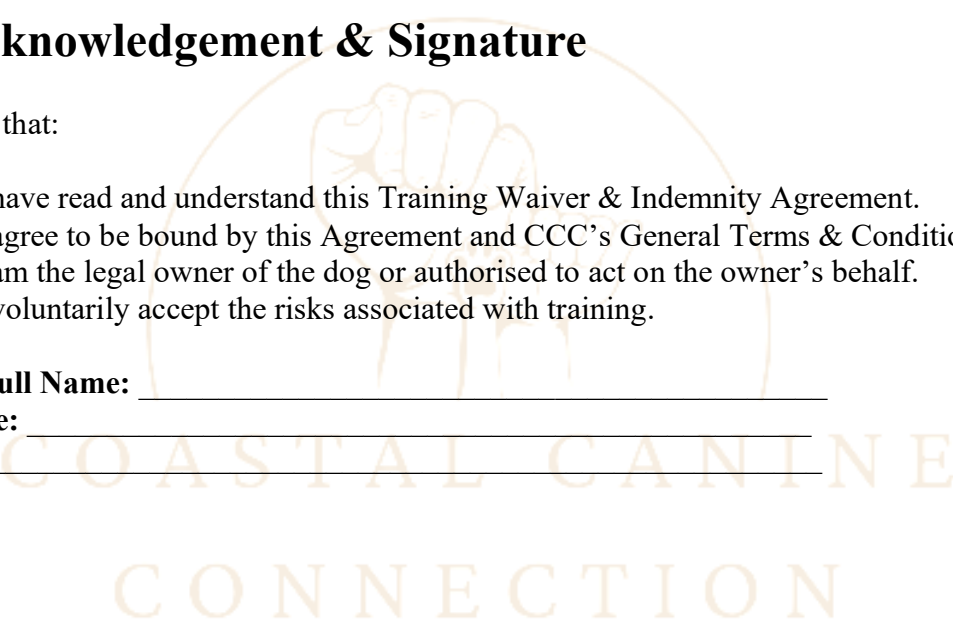
I confirm that:

- I have read and understand this Training Waiver & Indemnity Agreement.
- I agree to be bound by this Agreement and CCC's General Terms & Conditions.
- I am the legal owner of the dog or authorised to act on the owner's behalf.
- I voluntarily accept the risks associated with training.

**Owner Full Name:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_



COASTAL CANINE  
CONNECTION