



Service Terms & Conditions

1. General Agreement

By booking an appointment with Total Paws Dog Grooming, you agree to these Terms & Conditions.

2. Pet Health & Safety

All pets must be in good health. Owners must disclose any medical or behavioural issues.

3. Vaccination & Parasite Control

Dogs must be vaccinated and free from fleas/ticks. Fees may apply if treatment is required.

4. Behaviour

Aggressive dogs may result in early termination of service and full/partial fees still apply.

5. Matting Policy

Severely matted coats may require shaving. Additional charges may apply.

6. Accidents & Injuries

All care is taken, but minor injuries may occur. Owners will be notified immediately.

7. Pricing

Prices are 'from' and vary based on coat, behaviour, and size.

8. Mobile Grooming

Requires safe access. \$10 mobile fee applies.

9. Cancellations

24 hours notice required. Fees may apply for late cancellations.

10. Liability

Total Paws is not liable for pre-existing conditions or reactions.

11. Agreement

By booking, you agree to these terms.

Client Agreement & Signature

Client Name:	
Pet Name:	
Signature:	
Date:	

Total Paws Dog Grooming | 0478 891 073 | totalpaws.com.au