

# Westside Paws

## Dog Training Terms & Conditions

Business: Westside Paws  
Owner: Jasmine Judge  
ABN: 70 659 044 452

By engaging Westside Paws for dog training services, you agree to the following terms and conditions.

### 1. Methods and Ethics

Our training philosophy revolves around positive reinforcement methods exclusively. Westside Paws does not support correction chains, intimidation tactics, physical coercion, spray collars, electronic collars, prong collars, “dog whispering” techniques, forcing dogs onto their backs, holding dogs by their muzzle, or hitting and yelling. If harsh methods are used during training sessions, services may be terminated immediately and remaining fees may be forfeited.

### 2. Attending Classes or Private Training

Appropriate footwear and clothing must be worn during training sessions. Arriving late may result in being asked to leave if disruption occurs. Children must be supervised at all times. Parents are responsible for ensuring children do not interact with unfamiliar dogs. Any injuries occurring from unsupervised interactions are not the liability of Westside Paws.

### 3. Health and Vaccinations

All dogs attending classes or consultations must be up to date with vaccinations or provide titre testing proof. If a dog appears unwell, sessions may be rescheduled.

### 4. Cancellation Policy

All refunds incur a \$10 administration fee. Missed group classes cannot be guaranteed a makeup session and fees may be forfeited. If a female dog enters heat during a course, remaining sessions may be postponed to a later group.

#### Private Consultations

Cancellations within 24 hours result in forfeiture of fees unless due to emergency, injury, or illness. No-shows result in forfeiture of fees. Cancellations made more than 24 hours in advance can be rescheduled within the same month.

### 5. Dog-to-Dog Interactions

Dogs must remain outside leash-length reach of others unless directed by the trainer. Social interactions will only occur under trainer supervision. Owners participate in any dog interaction at their own risk and are responsible for injuries caused by their dog.

## **6. Intellectual Property**

All materials provided during training sessions, including handouts, training reports, and educational materials, remain the intellectual property of Westside Paws. Sharing or distributing materials publicly requires prior written consent.

## **7. Privacy**

Westside Paws respects client privacy. Personal information such as name, address, and contact details will only be used to provide services and will not be shared with third parties without consent unless required for dog care referrals. Photographs may be taken during classes and every effort is made to avoid identifying faces unless consent is provided.

## **Contact**

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