



McKinnons Dogwash & Grooming – Matted Dog Waiver

Acknowledgement of Coat Condition

I acknowledge that my dog's coat is severely matted, impacted, or tangled and that this condition requires special handling, additional time, and may limit grooming options.

I understand that matting can:

- Cause pain, discomfort, bruising, or skin irritation during grooming
- Hide underlying skin conditions, wounds, parasites, infections, or growths
- Result in clipper irritation, razor burn, redness, or patchy coat regrowth
- Lead to changes in coat texture, colour, or length after grooming

Grooming Method & Appearance

I understand and agree that:

- De-matting may not be humane or safe, and full or partial coat removal may be the safest option for my dog.
- The final appearance of my dog may be significantly different from breed standards or my expectations.
- Grooming decisions will be made at the groomer's professional discretion, prioritising my dog's welfare and safety.
- Specific style requests cannot be guaranteed on matted coats.

Behaviour & Safety

I understand that matted dogs may be more sensitive, reactive, or stressed during grooming. I acknowledge that:

- Grooming may need to be modified, paused, or stopped if my dog becomes overly stressed or unsafe.
- Partial services may still be charged even if the groom cannot be completed.

Veterinary & Medical Disclaimer

I understand that grooming a matted coat may expose or aggravate pre-existing conditions. McKinnon's Dogwash and Grooming is not responsible for:

- Pre-existing or hidden medical conditions revealed during or after grooming
- Veterinary treatment required as a result of severe matting or underlying issues

Any veterinary care required remains the responsibility of the owner.

Release of Liability

I release McKinnon's Dogwash and Grooming, its owners, and staff from liability for any injury, stress, or condition resulting from grooming a severely matted coat, provided all reasonable care has been taken.

Owner Consent

By signing/booking an appointment, I confirm that:

- I have disclosed all known medical, skin, and behavioural issues
- I understand the risks associated with grooming a matted dog
- I authorise McKinnon's Dogwash and Grooming to proceed with grooming under these conditions