

LIVE LOVE BARK

CLIENT WAIVER & RELEASE FORM

Business: Live Love Bark
ABN: 28 951 866 907
Location: Evanston, SA 5115
Contact: hello@liovlovebark.com.au

At Live Love Bark, we are dedicated to providing a safe, caring, and professional environment for every dog. By signing or accepting this waiver, you acknowledge and agree to the terms below as a condition of receiving grooming or training services.

1. General Acknowledgement

I understand that while every effort is made to ensure the health, safety, and comfort of my dog, grooming and training can involve certain risks. I acknowledge that Live Love Bark and its staff will always act in the best interests of my dog's welfare.

I consent to my dog receiving grooming and/or training services, and I understand that results may vary depending on my dog's coat condition, temperament, and prior handling.

2. Health & Behaviour Disclosure

I confirm that my dog:

- Is up to date with all relevant vaccinations and free from contagious illnesses or parasites.
- Has not shown aggression, biting behaviour, or extreme anxiety that may pose a risk to staff or other dogs.
- Is fit to be groomed and/or trained, and any known medical conditions, allergies, injuries, or behavioural issues have been fully disclosed to Live Love Bark.

I understand that failure to disclose accurate information may result in injury, stress, or an incomplete service, for which Live Love Bark cannot be held responsible.

3. Risks & Responsibility

I acknowledge that:

- Grooming and training involve handling tools, products, and physical contact that carry a small risk of nicks, irritation, stress, or injury.
- Dogs with matted coats may require shaving, which can reveal underlying skin conditions or result in minor irritation.
- While all care is taken, Live Love Bark is not liable for pre-existing conditions, allergic reactions, or behavioural-related injuries.

I accept full responsibility for any injury or damage caused by my dog to staff, property, or other animals during their session.

4. Emergency Veterinary Care

In the unlikely event of a medical emergency, I authorise Live Love Bark to seek immediate veterinary attention for my dog.

I understand that:

- Every reasonable attempt will be made to contact me prior to treatment.
- If I cannot be reached, Live Love Bark may act in my dog's best interest.
- I am responsible for any and all associated veterinary costs.

5. Cancellations, No-Shows & Late Collection

I understand that:

- At least 48 hours' notice is required for cancellations or rescheduling.
- Cancellations within 48 hours or no-shows will incur 100% of the booked service fee.
- Dogs not collected within 30 minutes of completion may incur a care fee, unless prior arrangements have been made.
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These policies protect the time and wellbeing of both staff and other clients.

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6. Photos & Media Consent

I give permission for Live Love Bark to photograph or film my dog during their session for use in marketing, social media, and educational purposes, unless I have opted out in writing.

I understand that no personal identifying information will be shared without consent.

7. Liability Release

I hereby release Live Love Bark, its owners, staff, contractors, and affiliates from any and all liability, claims, or damages arising from services provided, except in cases of proven negligence or misconduct.

I understand that Live Love Bark will always prioritise the safety, wellbeing, and comfort of my dog and that outcomes may vary based on my dog's condition, behaviour, and temperament.

8. Acknowledgement & Agreement

By signing this waiver or confirming a booking via PetBoost, phone, or email, I acknowledge that I have read, understood, and agree to all terms and policies set forth in this Client Waiver & Release Form and the Live Love Bark Terms & Conditions.

I accept full responsibility for my dog's health, behaviour, and safety while under the care of Live Love Bark and agree to abide by all policies designed to ensure a safe and positive experience.

Client Name: _____

Dog's Name: _____

Signature: _____

Date: _____