

PAMS DOG DAY CLUB

DOG DAY CARE - RULES & OWNER AGREEMENT

For the safety and wellbeing of all dogs, clients and staff, the following rules and conditions apply to all dogs attending Pams Dog Day Club (PAMS).

DAYCARE RULES

- **Vaccinations:** Dogs must be fully vaccinated, including a yearly kennel cough booster. Proof must be provided before attendance and updated annually. Puppies are welcome 8 days after their second vaccination.
- **Health:** Dogs must be in good health. Please tell PAMS if your dog may be unwell, has been exposed to a contagious condition, or shows illness or injury after daycare. Dogs must be treated for fleas and worms.
- **Desexing:** All dogs must be desexed from 6 months of age.
- **Collars, harnesses & leads:** Dogs must wear a flat collar or harness with an ID tag while attending. Dogs must arrive and leave on lead and remain under owner control in the car park and foyer. Retractable leads are not permitted. Please label leads where possible.
- **Temperament:** Dogs must be known to be social and friendly with people and other dogs.
- **Hours:** Daycare operates from 6:30am to 6:00pm. Charges apply for late pickups.
- **Medication:** A medication form must be completed if medication is to be administered while your dog is in our care.
- **Contact details:** Please advise PAMS as soon as possible of any changes to your contact information.
- **Veterinary treatment:** If veterinary treatment is required while your dog is in our care, PAMS may arrange treatment at Bellarine Vets. All veterinary and associated costs are the owner's responsibility.
- **Dog areas:** Owners must not enter dog areas without a staff member. Children are strictly not permitted in dog areas.
- **Cancellations:** A 100% cancellation fee applies when less than 24 hours' notice is given.

OWNER AGREEMENT & ACKNOWLEDGEMENT

- I confirm that my dog is in good health and has not been ill in the last 30 days. I will inform PAMS if my dog is ill before attending daycare.
- I will provide proof of current vaccinations and understand that vaccinations may not provide complete protection, including against new or emerging strains.
- I understand that PAMS provides a fully supervised, cage-free environment and that my dog will be in close proximity to other dogs and people.
- I understand that participation in group daycare carries inherent risks, which may include behavioural issues, broken nails or sore pads, accidental play injuries such as cuts or abrasions, and transmission of illnesses such as kennel cough.
- I will inform PAMS of relevant changes at home, including moving house, a new baby, or dietary changes, where these may affect my dog's behaviour or health.
- I understand that PAMS is not responsible for harm caused by my dog while attending the centre.
- I understand that PAMS and its staff will not be held responsible for problems that develop where reasonable care and precautions have been followed, and I release PAMS and its staff from liability arising from my dog's attendance to the extent permitted by law.
- If I cannot be contacted in an emergency, I authorise PAMS to seek immediate veterinary care for my dog and agree that I am responsible for all costs incurred.

I certify that I have read and understood this agreement. I agree to abide by and accept its terms and conditions. I confirm that the enrolment information I have provided is accurate to the best of my knowledge and will notify PAMS immediately of any changes.

Owner name: _____	Dog name: _____
Signature: _____	Date: _____