



OOOHH YEAH DOG CARE

Dog Daycare & Boarding Terms & Conditions

Agreement

By proceeding with your booking and using the services of **Ooohh Yeah Dog Care**, you acknowledge and agree to the following terms and conditions. You confirm that you are the legal owner (or authorised carer) of the dog ("Dog") enrolled in our care.

Health & Vaccination Requirements

You agree to disclose any previous or current medical conditions or concerns relating to your Dog so that Ooohh Yeah Dog Care can assess suitability for daycare and boarding.

You confirm that your Dog:

- Is in good health
- Is current on all required **C5 vaccinations**
- Is up to date with **flea, tick, and worm prevention**
- Does not have any contagious illnesses

You agree to provide proof of current C5 vaccinations prior to attendance.

You acknowledge that:

- A **48-hour waiting period** is required after vaccinations before attending
- Attending within this period may increase the risk of illness
- Vaccinations are not 100% effective and some risk remains

If your Dog becomes unwell or contagious, you agree not to bring them into care until fully recovered.

Behaviour & Socialisation

You confirm that your Dog has not shown aggressive or dangerous behaviour towards people or other dogs.

You acknowledge that dogs participate in a social environment and that minor injuries such as scratches, bites, or scrapes may occur.



In the event of:

- **Minor injury:** You will be notified upon collection
 - **Injury requiring veterinary care:** You will be notified as soon as practicable after first aid has been administered
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Veterinary Care

You authorise Ooohh Yeah Dog Care to seek veterinary treatment if deemed necessary.

You approve veterinary care up to **\$500**. If costs are expected to exceed this amount, you will be contacted prior to further treatment where possible.

You accept full responsibility for any veterinary expenses incurred while your Dog is in our care.

Emergency Contact & Collection

If Ooohh Yeah Dog Care is unable to continue caring for your Dog, you agree to:

- Collect your Dog immediately, or
 - Arrange for an emergency contact to collect your Dog
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Liability Waiver

To the fullest extent permitted by law, you release Ooohh Yeah Dog Care, its directors, employees, and agents from any liability for:

- Injury, illness, loss, damage, or death of your Dog
- Any incidents involving your Dog while in our care

This includes incidents occurring on or off the premises and any claims involving third parties or other animals.

Hours & Attendance

Operating hours:

Monday – Friday: 7:00am – 6:30pm

You agree that:

- Drop-off is between **7:00am – 10:00am**



- Pick-up is between **4:00pm – 6:30pm**
- Doors remain locked outside of these times for safety

Arrangements outside these hours must be made in advance.

Late pick-ups after closing time will incur a **\$25 fee**.

You agree to ensure your Dog is:

- Brought in and out on a leash
 - Handled safely and promptly
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Behaviour Management

You acknowledge that:

- Dogs must not bark excessively or behave disruptively
 - Short-term muzzling may be used where necessary
 - Humane training and behaviour management techniques may be used to maintain a safe and balanced environment
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Media Consent

You consent to your Dog being photographed, filmed, and/or recorded while in our care.

Ooohh Yeah Dog Care retains full ownership of all media content and may use it for marketing and promotional purposes.

Payment Terms

All services must be paid in full prior to your Dog being released from care.

Acceptance of Terms

By proceeding with your booking, you confirm that:

- You have read and understood these terms and conditions
 - You agree to be bound by them
 - All information provided is accurate and truthful
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