

Curious Companions K9 Training – Terms and Conditions

1. General

- Training services are tailored to each client's dog and goals.
- Positive, practical, and humane training methods are used, based on your dog's needs and temperament.

2. Payment

- Payment is due on or before the session unless otherwise arranged.
- Packages must be paid upfront to receive the package rate.

3. Cancellations & Rescheduling

- Minimum 24 hours' notice is required to reschedule or cancel an appointment.
- Late cancellations (less than 24 hours) may incur a 100% cancellation fee.
- No-shows forfeit the session.

4. Travel

- Travel within 20km of Bluewater is included.
- \$10 travel fee applies to 20–30km locations. Further distances quoted individually.

5. Dog Handling

- Owners are expected to follow the training advice and practice between sessions.
- Curious Companions is not responsible for outcomes where advice is not followed.
- Owners are responsible for managing their dog safely at all times, including use of leads, muzzles (if needed), and safe handling equipment.

6. Health & Safety

- Dogs must be up to date with vaccinations, parasite prevention, and in good health to attend sessions.
- Please inform us of any medical conditions or recent illness.
- Dogs with active contagious conditions (e.g., canine cough) must reschedule.

7. Liability

- All care is taken, but Curious Companions is not liable for injury, loss, or damage to persons, dogs, or property during or after training sessions.
- You agree to take full responsibility for your dog's behavior and safety.