

1. The client acknowledges that Canine Cubby is a cage free environment and that dogs play and interact directly with one another off leash. ***DOGS WITH FLEAS WILL BE CAGED UNTIL OWNERS PICK UP AND WILL BE CHARGE FOR THE TREATMENT OF ALL DOGS AND AREAS OF CONTAMINATION.*** The client further acknowledges that due to this environment, injury to the dogs may occur. The client agrees that *Canine Cubby* will not be held liable for any injury or illness and expressly waives any claims against *Canine Cubby* or its employees for the loss, injury or illness to their pet or their property whilst in the care of the facility. *Canine Cubby* agrees to provide services in a reliable, safe, sanitary and trustworthy manner.
2. The client agrees to express any known behaviour/aggression problems that their pet has with other animals, toys, food or humans. The client is solely responsible for any harm or injury caused by their dog whilst in the care of *Canine Cubby*.
3. The client acknowledges that *Canine Cubby* uses corrective behaviour, like water spray bottles, body blocks and time out to maintain a controlled environment free of nuisance behaviour like barking, humping, and rough play.
4. Client agrees to attend a scheduled interview at *Canine Cubby* with their dog for evaluation to ensure that their dog is suitable for day care. *Canine Cubby* Client understands the results provided will dictate the attendance at the centre.
5. Client understands that for the safety of the dogs that attend *Canine Cubby* and its employee's dogs that show signs of aggression, annoying barking and aggressive humping, or possessiveness to food, toys or humans will not be accepted at day care. The client further understands that *Canine Cubby* has the right to deny service, if any behaviour problem becomes a concern.
6. The client understands that all dogs admitted must be in good general health and up to date with worming, have current vaccinations and effective flea control.
7. ***UNDER NO CIRCUMSTANCES WILL CANINE CUBBY OR ITS EMPLOYEES BE HELD RESPONSIBLE FOR A PARALYSIS TICK, CANINE INFLUENZA,***

**KENNEL COUGH, INJURY, DEATH, LOSS OR DAMAGES OF ANY KIND
THAT MAY OCCUR TO ANY DOG ATTENDING CANINE CUBBY**

8. Should any dog become ill or injured whilst attending *Canine Cubby* the centre has the right to administer necessary aid and, if necessary transport the dog to a veterinary surgery. Any expenses incurred are the responsibility of the dog's owner. *Canine Cubby* will endeavour to contact the dog's owner and dog's veterinary, but has the right to transport the dog to the closest suitable veterinarian if necessary.
9. *Canine cubby* is not a boarding facility for evening stay and all animals must be picked up prior to closing. Late pick-ups will be subject to a fee.
10. Owners agree to pay the rate for services provided prior to or on the date of attendance at the centre. Prices are subject to change without notice
11. ***All bookings must be made with 24 hours notice, All cancelations, rescheduling requires 24 hours' notice via a phone call, in person or via Petboost booking account Late cancellation or no show, are subject to a 100% fee and must be paid before the dog returns to Canine Cubby***
12. Daycare Dogs must arrive between the 7.30am and 9.00am and must be picked up before 5pm unless alternative arrangements have been made.
13. Ensure dogs attend daycare with a well-fitting collar and a suitable leash.

I fully understand and agree to the above conditions of the contract.