

Canine Specialist Training Terms and Conditions

Canine Specialist Training

Dog Training Services (Herding, Scent Work, Yard Work)

Terms & Conditions and Waiver & Release of Liability

By proceeding with your booking through Petboost (or any other online platform used by Canine Specialist Training), you acknowledge that you have carefully read, understood, and agree to be bound by these Terms & Conditions and the Waiver & Release of Liability. Petboost will record your acceptance and timestamp your agreement in accordance with your logged-in session.

1. Services Provided

1.1 Scope

We offer herding, scent detection, and yard work training. These may be conducted in private (one-on-one) or group formats.

Group Classes: Require a minimum number of enrolled dogs (e.g., four) to proceed. Classes are typically capped at a maximum for safety and training quality (e.g., six dogs).

Package Deals & Discounted Rates: From time to time, we offer multi-session packages or special rates (e.g., for rescue organisations or “regular clients”). These rates are granted at our sole discretion and not publicly listed. If you believe you may qualify, please contact us directly.

1.2 Scent Detection Availability

Scent detection services may be temporarily on hold until a suitable training area is secured. We will announce availability and scheduling details once confirmed.

1.3 Additional Dogs

If private lessons allow for more than one dog, an additional fee may apply. You must arrange this in advance if you wish to include multiple dogs in a single session.

2. Eligibility & Dog Requirements

2.1 Health & Vaccinations

All dogs must be in good health, fully vaccinated, and free from contagious diseases.

Proof of vaccination may be required prior to any training session.

2.2 Behavior & Suitability

You must disclose any history of aggression, biting, or other dangerous behavior.

Dogs deemed dangerous or menacing under the Companion Animals Act 1998 (NSW) may be subject to additional conditions and may not be accepted for group sessions.

2.3 Physical Capabilities

Herding, scent work, and yard work can be physically demanding. You are responsible for ensuring your dog is fit for these activities. Consult a veterinarian if necessary.

3. Training Sessions

3.1 Session Format & Duration

Private sessions typically last around one hour, whereas group sessions may run longer (e.g., up to three hours). Session lengths vary depending on the course or activity.

3.2 Safety & Control

Dogs must remain on-leash unless instructed otherwise by our trainers.

You must follow trainer instructions to ensure the safety of participants, dogs, and livestock (in the case of herding).

3.3 Group Session Requirements

A minimum enrollment is required for group classes to proceed. If the minimum isn't met, we may cancel or reschedule.

Group sizes are capped for training quality and safety. Once the maximum is reached, no further enrollments will be accepted.

4. Client Responsibilities

4.1 Compliance & Conduct

You agree to adhere to all guidelines, instructions, and safety rules set by Canine Specialist Training.

You are responsible for supervising your dog at all times and preventing any harm to others or property.

4.2 Accurate Information

You must provide complete and accurate information regarding your dog's medical and behavioral history.

4.3 Timing & Punctuality

Please arrive on time. Sessions begin and end according to the schedule. If you arrive late, the trainer may shorten or cancel your session at their discretion.

5. Payments & Cancellations

5.1 Booking & Fees

Payment is typically required at the time of booking. We will inform you of all applicable fees, including any charges for extra dogs, private rates, or package deals.

5.2 Cancellation & Rescheduling

Cancellations or rescheduling requests must be made at least 24 hours before the scheduled session. Late cancellations may incur a fee (e.g., up to 100% of the service cost).

If a group class does not meet its minimum enrollment, we may cancel or reschedule. You will be notified in advance.

5.3 Refunds

Refunds or credits are offered solely at our discretion.

No refunds are provided for sessions already completed.

6. Health & Emergency Procedures

6.1 Emergencies

In the event of injury or sudden illness, we will attempt to contact you immediately. If we cannot reach you and we consider that emergency care is needed, we will take your dog to the nearest veterinarian at your expense (e.g., Somersby Vet hospital).

6.2 Weather & Other Disruptions

Outdoor sessions (e.g., herding) may be canceled or postponed at our discretion due to extreme weather or other unforeseen events. In such cases, an alternative date or credit may be offered.

7. Limitation of Liability

7.1 Assumption of Risk

By participating, you acknowledge that herding, scent work, and yard work involve inherent risks, including interactions with livestock, other dogs, people, structures and equipment, uneven terrain and outdoor conditions.

7.2 No Guarantee of Results

Training outcomes vary due to factors like dog temperament, handler consistency, and environment. We do not guarantee specific results.

7.3 Release of Liability

To the fullest extent permitted by law, Canine Specialist Training shall not be liable for any injury, damage, or loss sustained by you, your dog, or any third party in connection with our services.

8. Photography & Media

We may take photos or videos during sessions for promotional or educational purposes. If you do not consent, please notify us in writing prior to the start of the session.

9. Privacy

Canine Specialist Training complies with the Privacy Act 1988 (Cth).

We do not share your personal information with third parties without your consent, except where required by law.

10. Governing Law & Dispute Resolution

These Terms & Conditions are governed by the laws of New South Wales and the Commonwealth of Australia.

Any dispute arising out of or relating to these Terms & Conditions shall first be attempted to be resolved through good-faith negotiation or mediation.

11. Modifications

We reserve the right to revise or update these Terms & Conditions at any time. The most current version will be available through Pet Boost (or provided upon request).

By continuing to use our services after any revisions, you agree to be bound by the updated Terms & Conditions.

Waiver & Release of Liability

By proceeding with your booking (i.e., clicking “Accept” or “Agree”) through Petboost and completing your session reservation, you:

Confirm Health & Fitness

Your dog is in good health and fit to participate in the offered activities.

Agree to Disclose Behavioral History

You will disclose any aggressive, dangerous, or unusual behaviors. [Business Name] may refuse or terminate training if your dog poses a safety risk.

Understand & Accept All Risks

You acknowledge that dog training, including herding, scent work, and yard work, entails inherent risks, such as exposure to livestock, uneven terrain, and interaction with other dogs.

Release & Indemnify

You release Canine Specialist Training, its staff, and representatives from any claims arising out of your participation or your dog’s participation.

You agree to indemnify and hold Canine Specialist Training harmless from any damages or liabilities caused by you or your dog.

Authorize Emergency Veterinary Care

If emergency medical treatment is required and you cannot be reached, you authorize Canine Specialist Training to seek veterinary care at your expense.

Acknowledge No Guarantees

You understand that Canine Specialist Training makes no promises of specific training outcomes.

Consent to Media Usage

You grant Canine Specialist Training permission to use photos or videos taken during sessions for marketing or educational purposes, unless you provide a written objection [i]in advance.

Digital Acceptance

By selecting “I Agree” or completing your booking on Pet Boost, you attest that:

You have reviewed and understand this document in its entirety.

You agree to these Terms & Conditions and the Waiver & Release of Liability.
Your acceptance is digitally recorded by Petboost, including timestamp and user login details,
and is stored as part of our booking records.