

Leadership K9 Training Terms & Conditions

Terms and Conditions

Thank you for choosing Leadership K9 Training! These terms and conditions apply to all services provided by Leadership K9 Training and are designed to ensure a safe and positive experience for all clients.

1. General Requirements

- 1.1 All dogs must be up-to-date on vaccinations. Proof of vaccination must be provided before the first session.
 - 1.2 Dogs must be free from any contagious illnesses or parasites when attending training sessions.
 - 1.3 Owners are responsible for their dog's behaviour and actions during training sessions.
 - 1.4 Harnesses are not permitted during training sessions. Please ensure your dog is fitted with an appropriate slip lead or martingale collar.
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2. Payment and Cancellation

- 2.1 Leadership K9 Training uses Stripe for secure payment processing. Cards are pre-authorized 3 days (72 hours) before the session, and payments are charged after the completion of the appointment or the first lesson of a group class.
 - 2.2 Full payment is required to confirm your booking.
 - 2.3 Cancellations must be made at least 24 hours in advance for private 1-on-1 bookings and at least 72 hours in advance for group classes. Specific terms per service are outlined on the booking page. Please refer to the booking page for detailed cancellation policies.
 - 2.4 No refunds will be provided for cancellations made outside the specified cancellation windows.
 - 2.5 If Leadership K9 Training needs to cancel or reschedule a session, clients will be notified as soon as possible, and an alternative session will be offered.
 - 2.6 By proceeding with your booking via Petboost, you agree to these terms and conditions.
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3. Safety

- 3.1 All dogs must remain on a lead unless instructed otherwise by the trainer.



3.2 Owners must inform Leadership K9 Training of any behavioural issues (e.g., aggression, reactivity) before the session.

3.3 Leadership K9 Training reserves the right to refuse service if a dog poses a safety risk to others, including staff, clients, or other animals.

3.4 Participants in Group Classes:

- A maximum of two people may accompany each dog in group training classes.
 - Children in Classes:
 - Children 10 years or older may attend if supervised by an adult.
 - Children must remain seated and quiet unless actively participating in training. Disruptive behavior may result in the child being asked to leave the class.
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4. Liability

4.1 Leadership K9 Training takes all reasonable precautions to ensure the safety of clients and dogs. However, participation in dog training activities is at the client's own risk.

4.2 Leadership K9 Training will not be held liable for any injury, loss, or damage caused by the client's dog during or after training sessions.

4.3 It is the owner's responsibility to have adequate pet insurance for their dog.

5. Training Expectations

5.1 Training success depends on consistency and effort from the owner. Leadership K9 Training cannot guarantee specific results as every dog is unique.

5.2 Owners are encouraged to follow the advice and practise the techniques provided during sessions to achieve the best results.

6. Photography and Media

6.1 Photos or videos of training sessions may be taken for educational or promotional purposes. If you do not wish for your dog's image to be used, please notify us in writing before the session.

7. Privacy Policy

7.1 Leadership K9 Training collects personal information solely for the purpose of providing dog training services. Your information will not be shared with third parties without your consent.



Leadership
K9 Training

8. Agreement

By booking a service with Leadership K9 Training, you agree to these terms and conditions.